



SendGuard Release Notes

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Table of Contents

| | |
|--|----------|
| OVERVIEW | 3 |
| SendGuard365 Addin..... | 4 |
| What’s New..... | 4 |
| Integration of Lite Prompt into Pro Version (Simple No-Taskpane Prompt)..... | 4 |
| 7-Day Grace Period When Your License Expires | 4 |
| Recipient Scope Filtering for Open Taskpane Alert | 4 |
| Custom Rules, run for “Specific Recipients” only..... | 4 |
| Improvements | 5 |
| Scheduled Emails Now Work Correctly with SendGuard | 5 |
| Bugs..... | 5 |
| Fix: OnSend Add-in (Legacy) Recipient Handling | 5 |
| Fix: Emergency Bypass Was Causing a Loop..... | 5 |
| Fix: Outlook on the Web: Emails Getting Stuck in a Loop..... | 5 |
| Fix: Outlook on Mac Email sent without verification | 5 |
| Fix: Open Taskpane always appearing on Classic Outlook | 5 |
| SendGuard COM-Addin (Outlook Classic for Windows) | 5 |
| Improvements | 5 |
| Addin Activation and Deactivation update..... | 5 |
| Enhancement: Simplified Deployment via Intune | 6 |
| Bugs..... | 6 |
| Fix: Reply All with Attachments Now Works on More Email Formats..... | 6 |
| Standss SendGuard Management System..... | 6 |
| What’s New..... | 6 |
| COM Add-in Settings Management from Portal | 6 |
| Host Your Own SendGuard M365 Settings (On-Premises)..... | 6 |
| License Expiry Grace Period Shown in Console | 6 |
| Purchase Trial Subscriptions Directly from the Console..... | 6 |
| Ability to differentiate between Com Addin users and M365 Addin users | 7 |
| Improvements | 7 |
| See Your Tenant ID in the Console | 7 |
| Help Resources Now Accessible from the Console | 7 |

| | |
|--|----------|
| History (Audit Log) Pagination..... | 7 |
| Mobile Access Enhancements | 7 |
| Retain Customer Settings When Switching Between Lite and Pro | 8 |
| M365 Settings UI Enhancement..... | 8 |
| Partner and Distributor Enhancement | 8 |
| Bugs..... | 8 |
| Fix: Auto Renewal of Licenses through Paddle Gateway | 8 |
| DEPLOYING THE NEW VERSION: | 8 |
| Priority Updates | 8 |
| SendGuard365 Addin Deployment | 8 |
| Office 365 Admin Centre | 8 |
| SendGuard COM- Addin Deployment..... | 9 |
| MSI | 9 |
| Deploy using Microsoft Intune..... | 9 |
| Use Group Policy Object (GPO) Templates (ADMX) | 9 |

OVERVIEW

Standss is excited to announce the release of SendGuard quarterly updates. This is a new release and contains new features, improvements, and bug fixes.

The key highlights of this release include **focusing on making SendGuard smarter and less intrusive for everyday users, giving administrators more control, and ensuring your team stays protected even when a license renewal is delayed.**

Users of previous versions will need to contact their account manager at Standss (or email us at sales@standss.com) to upgrade and get their new license information.

The following sections have more information on what's new, what's fixed and updates/deployment.

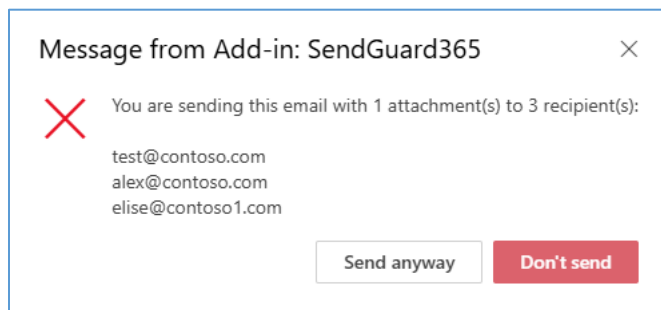
SendGuard365 Addin

(For New Outlook (Windows & Mac), Outlook Web Access & Legacy Outlook for Mac)

What's New

Integration of Lite Prompt into Pro Version (Simple No-Taskpane Prompt)

A new prompt type is now available on the SendGuard Management console for Smart Alert Add-ins: Simple (No Taskpane). For emails that don't require a full review (no sensitive content checks, no Reply All concerns, no attachment rules), SendGuard will now show quick, lightweight confirmation of recipients and attachment count instead of opening the full task pane. This means faster sending for low-risk emails while keeping your important safeguards in place.



7-Day Grace Period When Your License Expires

We understand that license renewals don't always happen on the exact expiry date. To avoid any disruption to your team, SendGuard now includes a 7-day grace period after a license expires:

Days 1–2: Everything continues to work normally no interruptions, no warnings.

Days 3–7: A gentle reminder appears at the top of the email compose window letting users know the license needs renewing, but sending is not blocked.

Throughout the grace period: All Send Guard protections remain fully active.

Recipient Scope Filtering for Open Taskpane Alert

Recipient scope filtering has been added to ensure the Open Task Pane alert is only triggered when outgoing emails match the configured Send Confirm recipient list, including specific email addresses and/or domains.

In addition, recipient count validation has been introduced so the alert is only activated when the defined recipient threshold is exceeded. These improvements make the behavior more accurate and reduce unnecessary prompts during email composition

Custom Rules, run for "Specific Recipients" only

Custom Rules now include a new Execute for Condition: Specific Recipients. This is designed for customers who only use Custom Rules and want them to trigger a defined recipient list, reducing unnecessary Task Pane prompts. The SendGuard Management Console now includes a flag for this condition when configuring Custom Rules

Improvements

Scheduled Emails Now Work Correctly with SendGuard

If you use Outlook's Schedule, send-feature to send an email at a later time, SendGuard now correctly respects that scheduled time. Previously, after reviewing your email in the SendGuard window and clicking Send, the email would be sent immediately instead of at the scheduled time. This has been fixed.

Bugs

Fix: OnSend Add-in (Legacy) Recipient Handling

Resolved an issue in the OnSend add-in where, under the "Tick one or more to send" SendConfirm prompt type, unticked recipients were not always removed during sending. This behavior has been corrected and now ensures only selected recipients are included when sending emails.

Fix: Emergency Bypass Was Causing a Loop

When SendGuard's emergency bypass option was turned on, manually triggering the email review from the Outlook ribbon caused a loop that prevented sending. This has been fixed and the experience is now consistent.

Fix: Outlook on the Web: Emails Getting Stuck in a Loop

Some users on Outlook on the Web (OWA) were experiencing an issue after a recent Microsoft update where the SendGuard confirmation window kept reappearing in a loop, preventing emails from being sent. This has been resolved.

Fix: Outlook on Mac Email sent without verification

Resolved an issue where the Open Task Pane dialog would automatically close on the second send attempt, causing the email to be sent without user confirmation. This issue has now been fixed.

Fix: Open Taskpane always appearing on Classic Outlook

Fixed an issue in Classic Outlook for Windows where the "Open Task Pane" would always appear when the setting was configured to prompt for external recipients with attachments. The prompt was incorrectly triggered when sending emails to external recipients that contained images in the email body, even if no actual attachments were included. This behavior has now been corrected.

SendGuard COM-Addin (Outlook Classic for Windows)

Improvements

Addin Activation and Deactivation update

The activation and deactivation endpoints have been updated to leverage the latest technologies and TLS protocols, ensuring secure communication between services. This improvement strengthens overall security, enhances reliability, and aligns integration with current industry standards for secure data transmission.

Enhancement: Simplified Deployment via Intune

SendGuard deployment has been further streamlined for Microsoft Intune. Whether deploying for the first time or updating an existing setup, there is no longer a need to request a customized MSI with embedded license details.

Admins can now include license information directly within an Intune deployment script, making the process faster, more flexible, and easier to manage at scale.

For step-by-step guidance, refer to:

<https://standss.smartertrack.com/kb/a398/how-to-deploy-and-activate-sendguard-via-intune.aspx>

Bugs

Fix: Reply All with Attachments Now Works on More Email Formats

SendGuard's Reply All protection now fully supports emails in Rich Text Format (RTF). Previously, replying to an RTF email with an attachment could result in the reply losing the email signature, subject, and recipient details. This is now fixed and reply-to emails will appear correctly.

Standss SendGuard Management System

What's New

COM Add-in Settings Management from Portal

Administrators can now manage settings for both the M365 add-in settings and the Classic Outlook (COM) add-in settings directly from the SendGuard Management Console, without needing to configure anything locally on individual machines.

Host Your Own SendGuard M365 Settings (On-Premises)

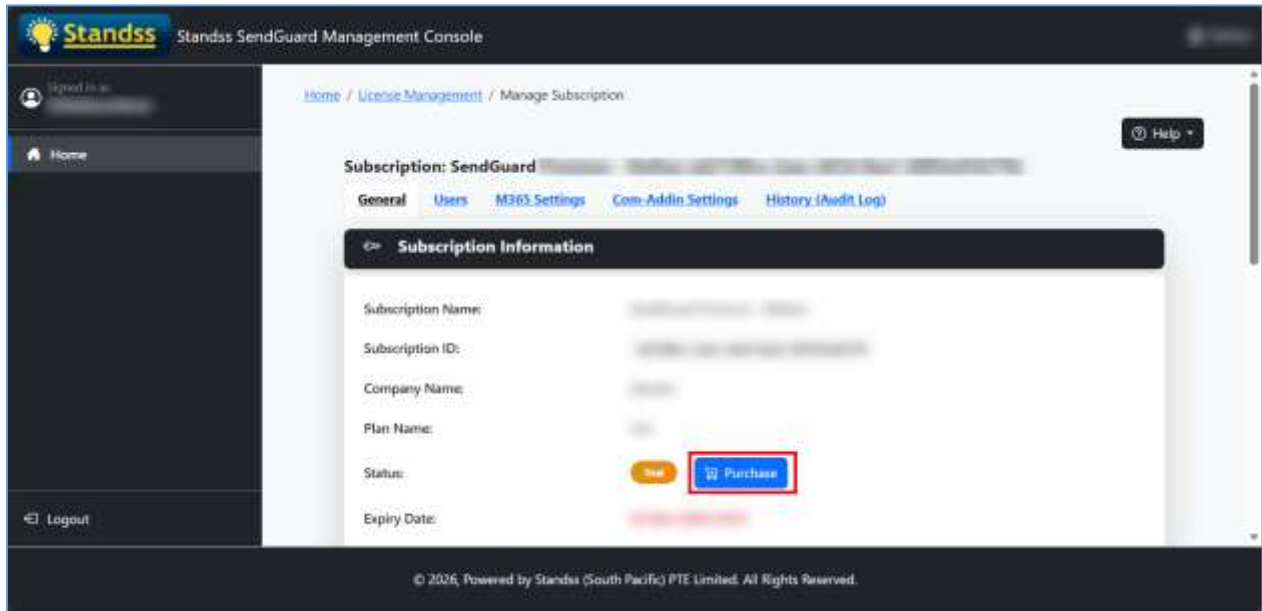
Organizations that require settings to be hosted on their own infrastructure can now configure Send Guard to pull settings from a private URL. The console includes a dedicated screen to load and generate settings file to be hosted, making it straightforward to manage on-premise deployments. The SendGuard Addin IP's needs to be whitelisted for settings to be retrieved and used.

License Expiry Grace Period Shown in Console

When a subscription has expired and the grace period is active, administrators will now see how many grace days remain directly on the subscription's General page, so you always know where you stand.

Purchase Trial Subscriptions Directly from the Console

Trial subscriptions can now be purchased directly from the console using the purchase button, Admin will be redirected to the correct endpoints for purchase.



Ability to differentiate between Com Addin users and M365 Addin users

Enhanced visibility for environments runs both the SendGuard COM add-in and M365 add-in. Admins can now identify which add-in type each user is using, along with their last license refresh date, directly from the User page.

Two new columns have been added to the License Users tab to show when the M365 add-in license and the COM add-in license were last checked. The existing column has been retained and renamed to “Latest License Refresh Date (UTC)”.

Improvements

See Your Tenant ID in the Console

Your Microsoft Tenant ID is now displayed directly on the subscription’s General page. This improvement makes it easier to identify your tenant during troubleshooting and allows our support team to assist you more efficiently when needed.

Help Resources Now Accessible from the Console

A new Help menu has been introduced across all pages in the console, providing quick access to user guides, knowledge base articles, and support contact options. This allows users to find assistance faster without needing to leave the platform.

History (Audit Log) Pagination

The Audit Log has been optimized to improve loading speed and usability. It now loads the latest 20 transactions by default, reducing initial load time and improving performance. A **Next** button has been introduced to allow users to easily navigate through additional records, providing a faster and more efficient browsing experience.

Mobile Access Enhancements

The SendGuard Management Console UI has been improved for better mobile accessibility and overall usability. Deployment links across the General, Users, and M365 Settings pages have been

updated and made clearer, ensuring easier navigation and more consistent experience when accessing the console from mobile devices.

Retain Customer Settings When Switching Between Lite and Pro

Improved backend handling to ensure customer settings are properly retained when switching between Lite and Pro versions of the product. Previously, certain configuration settings were not preserved during version changes; this issue has now been resolved, ensuring a consistent experience when upgrading or downgrading between editions.

M365 Settings UI Enhancement

The M365 Settings page has been improved to provide a more streamlined and intuitive experience. Only settings relevant to the selected add-in type are now displayed, reducing clutter and minimizing confusion.

Partner and Distributor Enhancement

The Partner and Distributor system has been further enhanced to improve billing data generation and provide more accurate reporting for customer billing.

New and improved filtering options have been introduced, allowing partners and distributors to easily refine and analyze billing data, resulting in better visibility, improved accuracy, and more efficient billing management.

This update helps admins navigate configuration options more efficiently, ensures greater clarity when managing different add-in types, and reduces the risk of misconfiguration.

Bugs

Fix: Auto Renewal of Licenses through Paddle Gateway

Resolved an issue where some subscriptions were not automatically renewed through the Paddle gateway. During the affected period, few customer subscriptions did not renew as expected and were temporarily handled manually. This has now been fixed, and automatic renewal is functioning correctly going forward.

DEPLOYING THE NEW VERSION:

Priority Updates

SendGuard offers an annual subscription model which ensures that businesses get the best updates and support from our highly skilled staff.

SendGuard365 Addin Deployment

Office 365 Admin Centre

You can utilize Office 365 Admin Centre to deploy SendGuard365. If you have previously deployed the add-in, there is no need for redeployment as the new updates have already been pushed out. If you wish to modify your settings or require additional information regarding the deployment of SendGuard365, please reach out to your account manager or contact sales@standss.com

SendGuard COM- Addin Deployment

MSI

Please contact your account manager at Standss or email us at sales@standss.com for a link to the latest file. We can assist you to deploy the new version with your existing or new settings.

Deploy using Microsoft Intune

SendGuard for Outlook is a per-machine software and therefore can be deployed via Intune. SendGuard will be installed silently if all registered devices are set-up correctly.

Please contact us at sales@standss.com for assistance regarding deployment using Microsoft Intune.

Use Group Policy Object (GPO) Templates (ADMX)

If there have been changes to the registry keys, an ADMX template is required for deployment via GPO.

Please contact us at sales@standss.com for the updated ADMX/ADML file to deploy and maintain settings.